



## Steven Rodney Risher

September 11, 1948 - December 8, 2016

From: Flex@ProBenefits.com

To: "Merlin Smith"

Sent: Friday, December 16, 2016 1:59:46 PM

Subject: Documentation Request for Flex Card Purchase - Transaction  
1845744

Merlin Smith,

Please submit documentation (provider receipts) for the following Flex  
Card transaction:

Purchased From: COASTAL SURGICAL VA CHARLESTON SC US

Purchase Date: 12/12/2016

Purchase Amount: \$24.00

### THREE OPTIONS FOR SUBMITTING DOCUMENTATION:

1. Fax provider receipts along with this notice to: (800) 722-8382.
2. Reply to this email and attach provider receipts.
3. Submit your documentation online by logging into your account at ProBenefits.com and filing an Online Claim.

Please submit this documentation by 01/11/2017. If you submit a claim form with your receipts, please be sure to check the 'Paid with Flex Card' box.

In order to process this expense as a valid claim, you must submit the documentation (provider receipts) for our review. You must submit a detailed statement or receipt from the provider showing the date of service, type of service, and amount of expense that is your responsibility. The credit card slip alone is not valid documentation. An Explanation of Benefits (EOB) from your insurance carrier is also an acceptable form of documentation.

We are able to automatically approve the vast majority of expenses used by the card, however; this expense falls outside of the IRS approved guidelines for auto-adjudication. Your prompt attention to this request is appreciated. For more information on why we ask for documentation on certain receipts, please see our guide and video on our website: <http://www.probenefits.com/participants/learn/articles/why-must-i-submit-documentation>

Transaction Code: 1845744

Employer: Horry Telephone Cooperative, Inc.

Account Details: <http://www.ProBenefits.com>

Email: [Cards@ProBenefits.com](mailto:Cards@ProBenefits.com)

Phone: (888)722-8382